

Hotwash (1 of 2)

1. Discuss source water protection before, during and after natural and/or man-made disasters with the water sector and their response partners.
2. Discuss the resources (i.e., personnel, equipment and processes) available to the water sector to mitigate the effects of natural and/or man-made disasters on source water.

Hotwash (2 of 2)

3. Discuss the communication systems available before, during and after a disaster affecting/threatening source water/water sector.
4. Discuss the use of the Incident Command System (ICS) during an incident affecting source water/water sector.

Have your expectations been met?

Participant Expectations (1 of 2)

- IRWA wants to enhance communication with operators to better prepare for emergencies.
- Learn the type of resources the water sector needs during an incident.
- Learn about water sector preparedness and response to determine how OEM can provide assistance.
- Understand how the Health Department can assist the water sector during emergencies.



Participant Expectations (2 of 2)

Improvement Planning Session (1 of 2)

1. What steps can utilities take to further coordinate with their county emergency management?
2. What steps can utilities take to be better prepared for emergencies?
3. What steps can utilities do to raise their profile in the community?

Improvement Planning Session (2 of 2)

4. What can state agencies and response partners do to further support water and wastewater utilities?
5. What types of training/exercises would be beneficial for water sector utilities?
6. How can water sector utilities better engage with their response partners (e.g., electrical providers)?
7. What steps can utilities take to further coordinate with their county emergency management?

Best Practices and Lessons Learned from Across the Country



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Best Practices:

Source Water Protection (1 of 2)

- Identify a source water protection area and verify designations
- Inventory known and potential sources of contamination
- Determine the susceptibility to contamination

Best Practices:

Source Water Protection (2 of 2)

- Identify source water protection areas and notify the public about threats to source water
- Implement management measures to prevent, reduce, or eliminate risks to your drinking water supply
- Develop contingency planning strategies that address water supply contamination or service interruption emergencies

Best Practices: Emergency Response (1 of 2)

- Public water systems need to work with county emergency management
- Share emergency response plans with response partners
- Conduct Incident Command System (ICS) training for responders commensurate with their duties

Best Practices: Emergency Response (2 of 2)

- Conduct training and exercises
- Become members of the Idaho Water/Wastewater Agency Response Network (IDWARN)



Additional Lessons Learned

- Include water sector projects in Hazard Mitigation Plans